

The logo for IT PLUS TECHNOLOGIES is centered on the page. It features the text "IT PLUS" in a bold, blue, sans-serif font. The word "PLUS" is significantly larger than "IT". A stylized globe icon, composed of a blue sphere with a white ring around its equator, is positioned between the two words. Below "IT PLUS", the word "TECHNOLOGIES" is written in a smaller, blue, sans-serif font. The background of the slide is a light blue gradient with a faint, large-scale grid pattern. A white world map is visible in the upper half of the background. A red triangle is located in the bottom right corner.

IT PLUS
TECHNOLOGIES

Presentation summary

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Our Timeline

IT PLUS initially started its operations in Kochi, India by focusing on Back Office and Server Side Support for their European client.

2005

Expanded its operational excellence through Voice support in English as well as German, thus adding more clientele.

2006

Started Internet enabled custom applications development and web designing through a highly skilled development team.

2007

Spanned its divisions by adding services for payment collection, product support, back end support etc.

2008

Now expanding its customer base from three continents to seven

2010

Why IT PLUS?

Management

IT PLUS is steered by high qualified management team with extensive experience and reputation in the development and operation of contact centers

Human Resources

We follow a deliberative way for selecting and maintaining our human resource. Training programs, Incentive programs and other personnel development initiatives are strictly followed for better staff retention.

Why IT PLUS?

Quality Standards

We work with the highest operating standards, in a context for maximum flexibility in order to adapt to the changing customer needs or time-challenging implementations. We have the track record of always meeting targets on time

Infrastructure and Technology

“State of the art” Infrastructure support to operate without interruptions, even under crisis situations provides the highest degree of support. IT PLUS has its own versatile Information and Communication Technologies which are designed to support multiple operations through independent and virtual environments

Services Offered

- IT Consulting
- Contact Center Services
- Web and Graphics Development
- Server Support
- Backup Services

IT Consulting

IT PLUS offers information technology consulting services to address the aspects of cutting down costs, bringing quick solutions as well as enabling business transformation

What we offer in major includes:

- Business Process Sourcing
- Offshore Software Consulting
- Content Management Services

Contact Center Services

Contact center is an integral part of any customer oriented company. Having an outsourced contact center in India will definitely help any business to cut down its costs.

IT PLUS offers solutions for all your contact center needs which includes:

- Inbound Call Center Support
- Complete Remote Assistance

Web and Graphics Development

- Website designing or redesigning can be a vital step towards success in any business. IT PLUS offers most up to date web designing solutions by meeting the demands of a customer. This can be a corporate website or even a small and medium business website.

Core web services offered by IT PLUS include: -

- Technical improvement and assessment of your website
- Content enhancement and Directory submission
- Site architecture enhancement
- Competitive evaluation
- Site map enhancement, and
- SEO with source ordered content

Server Support

- IT PLUS provides next-generation, personalized remote computer support services for consumers and small businesses. IT PLUS combines superior talent and training with its proprietary technology to deliver superior, cost-effective server support services.

Backup Services

- Backup is considered as one of the key to a successful business continuity and it is often given insufficient priority.
- IT PLUS offers Data backup process for individual files, file systems, databases and applications. We will assess your requirements and administer the data backup and restore processes.
- With our backup service you can make sure that your valuable business data's are safe.

Contact

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