

# New IT Value Proposition

By IT Plus Technologies Pvt LTD.



## About IT PLUS Technologies:

Established in 2005, IT PLUS Technologies is an outsourcing and consulting company based in Kochi, a southern port city in India. Our business model depends on delivering outsourcing services across geographical boundaries by leveraging cheap international telecom connectivity from India.

IT PLUS offers customer care and back office support services in English and German. Offering services in German and native English helps us to cater our services in Germany, Austria and Switzerland. Apart from customer care and back office support services, IT PLUS offers open source software consulting/ development services for various industries like telecom, media and healthcare.

## Our Strength:

We always believe that our staffs are our best asset. Currently, we are a team of 17 and our premises are equipped to provide additional workforce capacity upto 45 people. Bigger requirements can also be addressed based on a notice period.

## Our Flexibility:

IT PLUS offers flexible services to match your business objectives, such that you don't find any difference between your employees in your country and from our organisation. Our office may work like another room in your company, though people may not see each other. Moreover we have implemented video conferencing facility for inter / remote office interaction.

## Profiting by working along with us:

Short deployment time along with ready availability of man power would be highly beneficial for your organisation. You may reap up to 50% savings in cost by partnering with us. Moreover, profitability through us can also be explained by using the following scenario as example.

*Being a firm that offers goods or services, you will need a customer care department in order to communicate with your customers and to know about their inquiries, complaints and answer their questions regarding your product or services.*

*A help desk department requires a lot of money, time and effort to develop. You will need to purchase computers, subscribe to VoIP/ telephone lines, and purchase/ develop help desk software in order to let this department run smoothly and efficiently. You may have to hire additional employees for your company as help desk representatives with full company benefits to act who will answer the calls from your clients. Think of your limited chair space for your new employees as well as the training requirement for them as well.*

By outsourcing your help desk to our company, you will never need to worry about purchasing computers, software and hiring employees. We will provide all of that for you at the very best rates.

## About certifications/accreditations and references:

We are registered as a private limited company in India, and have been offering services since 2005. We have also participated in ITnT Exhibition at Vienna, Austria in 2009. References about our clients can be provided based on your request and geographical area where you are in.

To know more about IT PLUS outsourcing and consulting services, visit [www.itplus.in](http://www.itplus.in) or contact us at:

IT PLUS Technologies Pvt Ltd.  
X/711, S3 Adamstar Building  
Kalangad Road, Kakkanad P.O.  
Kochi - 682030  
India  
Ph: +91 484 29 72 152  
Email: [business@itplus.in](mailto:business@itplus.in)